



DNS offers warranty service for all our different mix of products. The warranty period differs per product group due to the nature of product's design, manufacture or expected use. All products sold under the brand **Yage by Rozzby/PRAMIE/OORR** will come under warranty period as mentioned below:

<u>Brand</u>	<u>Product Category</u>	<u>Warranty Period</u>
Yage by Rozzby	Mosquito Racket(D704)	12 Months
Yage by Rozzby	Mosquito Racket(D003C,D006,D005)	6 Months
Yage by Rozzby	Mosquito Lamp(M001,M002)	6 Months(Repair)
PRAMIE	Designer Fan	2 Years on Motor
PRAMIE	Designer Fan	12 months on electronic parts
OORR	Soap Dispenser	6 Months

GENERAL TERMS & CONDITIONS

- Brand obligations are limited to repair of the defect or replacement of the defective part or at its discretion replacement of the product itself.
- In case of any damage to the product / misuse detected by the authorized service centre personnel, the warranty conditions are not applicable, and repairs will be done subject to availability of parts and on chargeable basis only.
- Warranty will be void, even if a repair has been attempted by any unauthorized service centre. Brand will not be liable for reimbursements, claims and damages that may result from the unauthorized repair of the product.
- In the event of repair / replacement of any parts of the unit, the warranty shall thereafter continue and remain in force only for the remaining period of the product warranty.
- Damages from improper installation, neglect, accident, misuse, natural disaster, exposure to extremes of heat or humidity, or as a result of any modification to the original product or not operating as per product's guidelines.
- Used in abnormal environment and voltage conditions. Water seepage/leakage from ceiling etc.
- Causes beyond control like lightning, abnormal voltage, acts of god.
- The warranty is not applicable for the accessories or peripherals like shaft, canopy, hook assembly kit & fan blades.
- All replaced defective parts or components will become the property of DNS after repaired/replaced product in good working condition.
- In the event of repair / replacement of any parts of the unit, the warranty shall thereafter continue and remain in force only for the remaining period of the product warranty.
- Valid proof of purchase is mandatory to claim warranty. (Customer Purchase Invoice is necessary).
- All disputes related with the warranty are subject to jurisdiction of Delhi Courts only.